



June 1, 2015

Diane DiResta, CSP
DiResta Communications, Inc.
31 E32 Street, Suite 300
New York, New York 10016

Dear Diane,

Congratulations! You have officially achieved the highest earned international recognition for professional speakers, the Certified Speaking Professional® (CSP) designation.

I am honored to welcome you into the company of Certified Speaking Professionals around the world. You join a group of esteemed colleagues who hold this designation and we are delighted!

Thank you for pursuing the designation. I know it was not an easy task to complete the certification process and I commend you for your perseverance and for supporting our profession with this effort. The Certified Speaking Professional® designation is more than just recognition by your association for accomplishment, mastery and lots of paperwork! It is the certification of our profession and as such, it brings credibility to our work and to all of the associations that comprise the Global Speakers Federation.

I look forward to personally congratulating you on this achievement when we gather at the NSA Convention in Washington, D.C.

Warm Regards,

A handwritten signature in black ink that reads "Shep Hyken". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Shep Hyken, CSP, CPAE
2014-2015 National Speakers Association President
CSP Class of 1992